

# Product Advisory

## Product Affected

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VMT PC software to versions 2.2.1 to 2.2.3

## Advisory Summary

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Vemco has identified a bug in the VMT PC software (versions 2.2.1 to 2.2.3) which causes the 9000 series sensor code spaces (i.e. A69-9002, A69-9004 and A69-9006) to be incorrectly translated during the VRL file creation.

**\*Important note\*** all other files created during offload are correct (i.e. 000, .flash and .raw). These files can be used to recreate a proper VRL file without having to download data from your VMT.

## Required Action

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Update to the latest version of VMT PC software version 2.2.4 ([Click here](#))

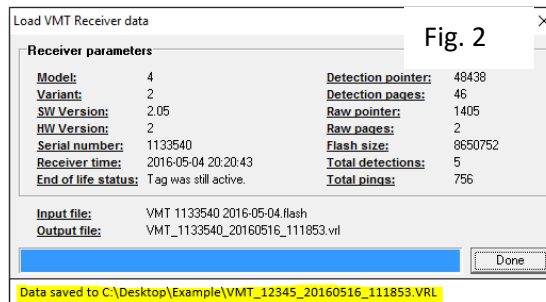
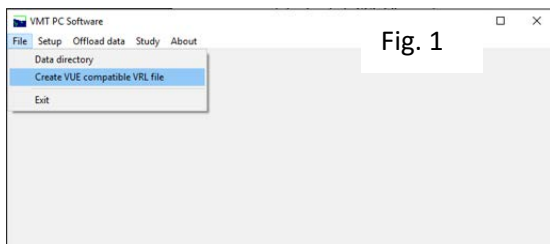
Discard all VRL files and the associated CSV files exported from databases created using these particular VRL files.

**The .000, .flash and .RAW files created at offload are not affected.**

Should you require VRL files, VMT PC software 2.2.4 will correctly re-generate these files (see below).

### Generate a VRL

Open VMT PC software (version 2.2.4) and select Create VUE compatible VRL file (Fig. 1). Select the VMT flash file. The VRL file will be created in the data directory which you have selected the flash file from (VMT PC software displays the directory the VRL file is created in-highlighted in Fig. 2 below).



## VEMCO Customer Support Information

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If you have any questions or are unsure of whether you may be affected, please feel free to contact the VEMCO support team.

E-mail: [support.team@vemco.com](mailto:support.team@vemco.com),

Phone: (902) 450-1700 extension 268/242