

Product Advisory

Products Affected

VR2AR receiver

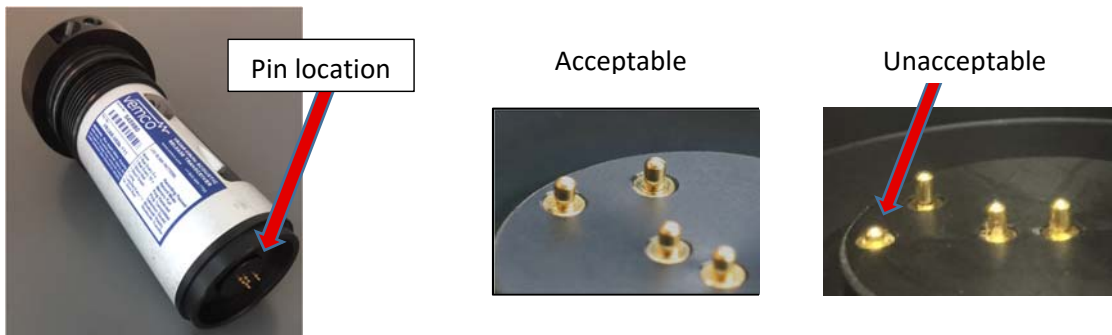
Advisory Summary

We have been recently made aware of a manufacturing issue causing the electrical compression pins to become seized in the VR2AR receiver. Seizing of these pins can affect the receiver's acoustic release function. While the VR2AR receiver includes redundant electrical compression pins, we are none the less advising customers to always test the release function on each VR2AR prior to every deployment.

We have addressed this issue in our manufacturing process and are confident that any new units will not be affected.

Suggested Action

- 1) Open receiver in a controlled, indoor environment and inspect pins (see picture below).
- 2) With clean hands, use your finger to press pins in lightly to ensure pins are compressing and fully releasing (see picture below).
- 3) When you have closed the unit for the final time before deployment (i.e. to connect or replace battery), perform a test release of the lug using VUE or your VR100-200 receiver for confirmation of proper connection.
- 4) It is important to perform the lug release test prior to any deployment.
- 5) If you need to re-open the receiver, complete the release test again.
- 6) If the pins do not compress and release fully (step 2 above) and/or the receiver does not release the lug (step 3), please contact the Vemco support team



VEMCO Customer Support Information

If you have any questions or are unsure of whether you may be affected, please feel free to contact the VEMCO support team.

E-mail: support.team@vemco.com

Phone: (902) 450-1700 extension 268/242